

Joint Zetron-GeoConex Effort Produces 'Most Advanced and Complete NG9-1-1 Solution Available'

Zetron and GeoConex have signed an agreement that allows Zetron to label and sell GeoConex's suite of Next-Generation 9-1-1 CAD solutions. The suite is designed to integrate seamlessly with Zetron's MAX Call-Taking system, which results in the most advanced and complete 9-1-1 call-taking solution currently available.

Redmond, WA, U.S.A., February 24, 2012 – Zetron, a leading provider of mission-critical communications solutions worldwide, has just signed an agreement with GeoConex of Knoxville, Tennessee, that allows Zetron to label and distribute GeoConex's newly created Next-Generation 9-1-1(NG9-1-1) CAD suite and distribute this version through Zetron resellers and direct sales channels.

The NG9-1-1 CAD suite includes an NG9-1-1 CAD, Mobile CAD, Next-Generation Map Viewer, and Standalone Automatic Location Identification (SALI). It is designed to integrate with Zetron's award-winning MAX Call-Taking system, which is now shipping. Both MAX Call-Taking and the NG9-1-1 CAD suite are based on cutting-edge technology that allows information to flow between the call-taking and CAD systems.

Benefits of the combined solution

Combining the NG9-1-1 CAD suite with MAX Call-Taking enhances 9-1-1 call-taking operations in important ways, including the following:

- Operators can link caller records and CAD records to a single incident. This allows operators to retrieve call-history records that also include data from CAD.
- Operators can answer or dial calls directly from the map.
- Operators can use a single sign-on to access both the CAD and call-taking systems.
- Multi-media information, such as video, photos, and text messages, can be sent directly from the call-taking position to CAD.
- The system's support for a SIP softphone allows the mobile CAD unit to serve as an integrated console or data terminal.

"Combining GeoConex's NG9-1-1 CAD suite with Zetron's new MAX Call-Taking system creates an incredibly powerful tool," said Zetron vice president of product management, Kathy Broadwell. "It will improve operator efficiency, data reliability, and call-processing time, even as it reduces stress and operator errors."

"We are excited about the solution that results from combining our CAD suite with Zetron's MAX Call-Taking system," said GeoConex president, Craig Dotson. "We believe these products represent the best in the industry. Their integration into a single, seamless system will provide the most advanced and complete NG9-1-1 solution available."



Zetron's MAX Call-Taking System

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Kathy Broadwell, Vice President of Product Management, Zetron



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About GeoConex

Based in Knoxville, Tennessee, GeoConex Corporation has been serving the public-safety industry since 2001. GeoConex is a leading developer and integrator of public-safety and Homeland Security systems. GeoConex provides comprehensive and integrated services to government agencies in U.S. municipalities, counties, and states. For more information, visit www.geoconex.com.

About Zetron

For over 30 years, Zetron has been providing mission-critical communications solutions to customers in public safety, transportation, utilities, manufacturing, healthcare and business. With offices in the U.S.A., U.K., Australia and numerous field locations, Zetron supports a worldwide network of resellers, system integrators and distributors. This gives Zetron a global reach as well as a local presence in the regions it serves. Zetron is a wholly owned subsidiary of JVC Kenwood Corporation. For more information, visit: www.zetron.com.