

Zetron Successfully Completes i3 NG9-1-1 Interoperability Tests

Zetron's NENA i3 IP-based MAX Call-Taking system has tested successfully on another state-wide i3 Emergency Solutions IP Network (ESInet). This verifies the ability of the call-taking system and network to interoperate seamlessly with each other.

Redmond, WA, U.S.A., June 6, 2013—Zetron has completed successful testing, confirming that Zetron's NENA i3 IP-based MAX Call-Taking system integrates with and operates properly on a state-wide public-safety NENA i3 Emergency Solutions IP Network (ESInet).

Benefits of operating MAX Call-Taking over the ESInet

The ability of MAX Call-Taking and the ESInet to work seamlessly together offers public safety answering points (PSAPs) a number of important benefits.

- It ensures that a MAX Call-Taking system operating on the ESInet will support Next-Generation i3 9-1-1 calls. This includes messaging formats such as text, video, photos and multimedia, when specifications for these types of "calls" are complete.
- The systems' support for legacy call taking allows 9-1-1 centers to utilize the ESInet before, during and after their transition to the IP-based infrastructures and technologies Next Generation 9-1-1 requires. Thus, the solution is very useful for countries, regions and states where PSAPs are at various stages of their transition to NG9-1-1.
- It reduces field problems and shortens the time required to bring a MAX Call-Taking system online.
- It helps ensure that even as Next-Generation i3 features are developed, they remain aligned and can be supported both in the PSAP and within the ESInet.

"This success of our efforts to test MAX Call-Taking with an additional state-wide ESInet is an important development for our public-safety customers," said Zetron VP of Product Management, Kathy Broadwell. "It helps ensure the continuity of their operations as they move from analog to Next-Generation 9-1-1 technologies. It also helps keep us aligned with our partners to ensure that our various products' work together to support our customers' short- and long-term Next-Generation objectives."

About Zetron

For over 30 years, Zetron has been providing mission-critical communications solutions to customers in public safety, transportation, utilities, manufacturing, healthcare and business. With offices in the U.S.A., U.K., Australia and numerous field locations, Zetron supports a worldwide network of resellers, system integrators and distributors. This gives Zetron a global reach as well as a local presence in the regions it serves. Zetron is a wholly owned subsidiary of JVC Kenwood Corporation. For more information, visit: www.zetron.com.

