

Zetron's MAX Call-Taking on Tablet PC Offers Quick, Secure, Remote Deployments

Emergency 9-1-1 operators can now utilize the full functionality of Zetron's MAX Call-Taking 9-1-1 system over a tablet PC. This is a major breakthrough that allows public-safety agencies to rapidly deploy remote, temporary, or mobile 9-1-1 call-taking operations whenever the need arises.



Redmond, WA, U.S.A., June 17, 2013 – Zetron, a leading provider of mission-critical communications solutions worldwide, announced that its IP-based i3 9-1-1 MAX Call-Taking system can now operate on a tablet PC. This allows 9-1-1 call-taking operations to be deployed quickly and securely, wherever and whenever they are needed.

Whether an agency must set up a remote, backup, or mobile location, or provide call-takers with a temporary setup during the transition to a disaster-recovery center, MAX Call-Taking running on a tablet PC allows them to do so with greater speed and agility. This is a major breakthrough for public-safety agencies that were previously limited by the constraints imposed by older technologies and the time, equipment and costs required to deploy them.

MAX Call-Taking is latest addition to Zetron's Remote Command-and-Control Suite, which was announced earlier this year. Thus far, it includes Zetron's Advanced Communications (Acom) system and Mobile CAD applications; more Zetron solutions will be added as the suite develops.

"Zetron is removing the limitations of the centralized control-room so 9-1-1 call-taking and dispatching operations can take place anywhere, any time," said Zetron V.P. of Product Management, Kathy Broadwell. "This greatly improves agencies' situational awareness and their ability to respond quickly and accurately to events on the ground as they unfold."

About Zetron

For over 30 years, Zetron has been providing mission-critical communications solutions to customers in public safety, transportation, utilities, manufacturing, healthcare and business. With offices in the U.S.A., U.K., Australia and numerous field locations, Zetron supports a worldwide network of resellers, system integrators and distributors. This gives Zetron a global reach as well as a local presence in the regions it serves. Zetron is a wholly owned subsidiary of JVC Kenwood Corporation. For more information, visit: www.zetron.com.

Zetron, Inc. • PO Box 97004 • Redmond, WA 98073-9704 Phone: (425) 820-6363 • Fax: (425) 820-7031