

Zetron Adds Proven CSSI Functionality to MAX Dispatch

With over six million hours of successful Project 25 (P25) Console Subsystem Interface (CSSI) operation, Zetron is adding CSSI support to its MAX Dispatch system. This extends to MAX Dispatch customers the many benefits of open standards, including interoperability and the freedom to choose equipment based on an organization's needs and budget rather than being limited by the constraints proprietary solutions often impose.

Redmond, WA, U.S.A., July 11, 2016 – **Zetron**, which has surpassed six million hours of successful operation with its TIA Project 25 (P25) Console Subsystem Interface (CSSI), is now taking orders for a P25 Trunking CSSI that will be available with MAX Dispatch 5.0; it is due for release and installation in September of 2016.

This extends to MAX Dispatch customers the many benefits of a P25 open-standards based solution—including high interoperability and the freedom to choose equipment from a range of vendors rather than being limited by the constraints proprietary solutions often impose. The first installation of MAX Dispatch with the P25 Trunking CSSI is a joint EFJohnson–Zetron deployment that is due to take place in September of 2016 at Howard County, Indiana.

The Infrastructure Gateway (IG) used by the MAX Dispatch CSSI is the same IG employed in Zetron's AcomNOVUS integrated dispatch system. Thus, it has been installed, tested, and operating successfully at numerous customer sites with multiple vendors throughout North and South America and Australia.

The MAX Dispatch CSSI supports the following P25 features:

- Group calls, both incoming and outgoing.
- Individual private and unit-to-unit calls, both incoming and outgoing.
- Incoming group and individual emergency calls.
- Incoming emergency alerts (without voice).
- Incoming call alerts.
- Preemptive dispatch (also known as call priority).
- Optional AES/DES encryption (keys loaded in IG via KVL).

“MAX Dispatch is already known for its interoperability, easy-to-use GUI, redundancy, and support for mobile and remote positions,” said MAX Dispatch product manager, Mark Cranmore. “The addition of the CSSI will expand the system's interoperability even further and will provide customers with a solution that is designed for even greater flexibility, cost-effectiveness, and adaptability over time.”

About Zetron

Zetron has been designing and delivering communications systems for mission-critical control room since 1980. Zetron's integrated solutions combine IP-based dispatch, NG9-1-1 call-taking, voice logging, IP fire station alerting, CAD, mapping, video surveillance and security solutions, and automatic vehicle location (AVL) systems. They are expandable, interoperable, and able to support remote and geo-diverse operations. Zetron backs its products with technical support and project-management services known for their expertise and responsiveness. Zetron has offices in the United States, the United Kingdom, Australia, and numerous field locations; and a worldwide network of resellers, system integrators and distributors. Zetron has installed thousands of systems and over 25,000 console positions worldwide. Zetron is a wholly owned subsidiary of JVCKenwood Corporation. For more information visit: www.zetron.com.

Zetron Americas

PO Box 97004
Redmond, WA USA 98073-9704
(P) +1 425 820 6363
(F) +1 425 820 7031

Zetron EMEA

27-29 Campbell Court
Bramley, Hampshire RG26 5EG, UK
(P) +44 1256 880663
(F) +44 1256 880491

Zetron Australasia

PO Box 3045, Stafford Mail Centre
Stafford QLD 4053, Australia
(P) +61 7 3856 4888
(F) +61 7 3356 6877