ZETRON.

MAX Radio Dispatch
Operator Course Description

The MAX Radio Dispatch Operator course covers basic system operation and communication. Utilizing a variety of theory, demonstration and hands-on techniques, participants in the course learn to use the features and functions related to this system. After completing this course, operators should have the skills necessary to operate the MAX Dispatch console.   This course is generally two hours in length.

The content assumes experience operating radio communication consoles. Zetron only instructs on the operation of Zetron equipment; we will not train on standard industry dispatching practices.

Products Covered

This class covers the following Zetron systems and products:

- MAX Dispatch Console
- MAX Console Design

Training Environment

Factory classes are taught at our facility in Redmond, WA, in a dedicated training environment on actual configured systems and consoles. Classes are kept small to allow each attendee hands-on access for a complete learning experience.

On-site classes are taught at the customer location(s). This training requires access to a configured, functional system and accompanying consoles. Zetron instructors bring a laptop PC and projector. The customer must provide a power source, writing surface (flipchart or whiteboard), and a projector screen or blank light-colored wall.

Materials

At the beginning of class, students will receive

- The MAX Dispatch Operator training materials.
- The MAX Dispatch Operator manual

Class Topics

MAX Dispatch System Overview

Intended audience: Administrators / Supervisors / Operators

- High-level introduction to the MAX Dispatch system, including system equipment and system function concepts.

MAX Dispatch Console

Intended audience: Administrators / Supervisors / Operators

- Console layout
  - Workspaces
  - Sidebars
  - Notification Bar
- Radio buttons
  - Radio options

- Talkgroups
- Patches
- Event Recall Recorder
- Channel audio
- Activity view
- Workgroups
- Auxiliary Inputs and Outputs
- Paging
- Console Features
  - Operations Status
  - Trash
  - Network Health
  - Patch Control
  - Inter-Console Communications
  - Audio Interface
  - Global PTT
  - Alerting Status
  - System Rsources

MAX Dispatch Console Design

Intended audience: Administrators / Supervisors

- Design Mode
  - Layout manager
  - Background panel
  - Workspace panel
  - Design panel

Terms and Conditions

Zetron makes every effort to deliver all scheduled classes, but we also reserve the right to reschedule or cancel classes at any time and to change instructors without notice. Zetron is not responsible for students' travel or accommodation arrangements. Nearby hotel information, driving directions, and additional information are available at www.zetron.com.