

MAX Radio Dispatch Operator Course Description

The MAX Radio Dispatch Operator course covers basic system operation and communication. Utilizing a variety of theory, demonstration and hands-on techniques, participants in the course learn to use the features and functions related to this system. After completing this course, operators will have the skills necessary to operate the MAX Dispatch console. This course is generally two hours in length.

The content assumes experience operating radio communication consoles. Zetron only instructs on the operation of Zetron equipment; we do not train on standard industry dispatching practices.

Training Environment

Operator courses are taught at the customer location(s). Zetron instructors typically train on the customer's actual MAX Dispatch system whenever possible; however, if this is not an option for the customer, training may be performed by instructor presentation, either at the customer location or via remote webinar.

Materials

At the beginning of class, students will receive

- MAX Dispatch Operator training materials.
- MAX Dispatch Operator manual

Class Topics

MAX Dispatch System Overview

Intended audience: Administrators / Supervisors / Operators

- High-level introduction to the MAX Dispatch system, including system equipment and system function concepts.

MAX Dispatch Console

Intended audience: Administrators / Supervisors / Operators

- Console layout
 - Workspaces
 - Sidebars
 - Notification Bar
- Radio buttons
 - Radio options
 - Talkgroups
 - Patches
 - Event Recall Recorder
 - Channel audio
- Activity view
- Workgroups

- Auxiliary Inputs and Outputs
- Paging
- Console Features
 - Operations Status
 - Trash
 - Network Health
 - Patch Control
 - Inter-Console Communications
 - Audio Interface
 - Global PTT
 - Alerting Status
 - System Resources

MAX Dispatch Console Design

Intended audience: Administrators / Supervisors

- Design Mode
 - Layout manager
 - Background panel
 - Workspace panel
 - Design panel

Terms and Conditions

Zetron makes every effort to deliver all scheduled classes, but we also reserve the right to reschedule or cancel classes at any time and to change instructors without notice. Zetron is not responsible for students' travel or accommodation arrangements. Nearby hotel information, driving directions, and additional information are available at www.zetron.com.