

MAX Radio Dispatch Technical Training Course Description

The MAX Radio Dispatch Technical Training course is designed for technicians. Utilizing a variety of theory, demonstration, and hands-on techniques, participants in this course learn to use available features, install and program consoles and install and program system hardware. The course length is three days.

Multiple hands-on exercises reinforce system console operation, console design, installation, configuration and programming.

The content assumes a basic technical aptitude and familiarity with networking, radio protocols and associated equipment.

Training Environment

Factory classes are taught at our facility in Redmond, WA, in a dedicated training environment on actual configured systems and consoles. Classes are kept small to allow each attendee hands-on access for a complete learning experience. Lunches are provided on each full day of training.

Prerequisites

- Read the MAX Dispatch Hardware Overview. This document will be provided on approved registration.

Materials

On the first day of class, you'll receive

- MAX Dispatch Technical Training materials
- Relevant product manuals used in class

Class Topics

MAX Dispatch Console

- Operation
- Design
- Console hardware and configuration

MAX Dispatch Software and Hardware Configuration

- Software configuration
- Hardware configuration

Troubleshooting and Maintenance

- Technical support installation tips
- System level troubleshooting
- Position level troubleshooting
- Maintenance

Hands-on Experience:

- System operation
- Console design
- Install and configure MRG
- Install and configure Max Dispatch software
- Install and configure Services

System Build Exercise

- Install and configure the classroom equipment

Advanced Topics

- After completion of the MAX Dispatch Technical Course, trainees are eligible to sign up for supplemental webinars covering advanced MAX Dispatch topics. Your trainer will cover the available topics during class, including scheduled dates and how to register.

Terms and Conditions

Zetron makes every effort to deliver all scheduled classes, but we also reserve the right to reschedule or cancel classes at any time and to change instructors without notice. Zetron is not responsible for students' travel or accommodation arrangements. Nearby hotel information, driving directions, and additional information are available at www.zetron.com.