

MAX Radio Dispatch Technical Training Course Description

The MAX Radio Dispatch Technical Training course is designed for technicians; however, it does include a functional overview module to orient trainees to system functionality while focusing on technical topics. Utilizing a variety of theory, demonstration, and hands-on techniques, participants in this course learn to use available features, install and program consoles and install and program system hardware. The course is four days.

Multiple hands-on exercises reinforce system console operation, console design, installation, configuration and programming. An end-of-class technical test measures knowledge gained on possible system configurations.

The content assumes a basic technical aptitude and familiarity with basic networking, radio channels, protocols and equipment.

Products Covered

This class covers the following Zetron systems and products:

- MAX Disptach Consoles
- MAX Radio Gateways
- MAX Central
- MAX CSM
- MAX Manager

Training Environment

Factory classes are taught at our facility in Redmond, WA, in a dedicated training environment on actual configured systems and consoles. Classes are kept small to allow each attendee hands-on access for a complete learning experience. Box lunches are provided on each full day of training.

Materials

On the first day of class, you'll receive

- The MAX Dispatch Technical Training materials
- Relevant product manuals used in class

Class Topics

MAX Dispatch System Overview

- Operational flow overview
- Network concepts
- Power distribution

MAX Dispatch Console

- MAX Dispatch console operations
- MAX Dispatch console design
- MAX Dispatch console hardware and configuration

MAX Radio Gateway

- Physical installation
- Software configuration

MAX Central

- Physical configuration
- MAX CSM
 - System software configuration

Troubleshooting and Maintenance

- Technical support installation tips
- System level troubleshooting
- Position level troubleshooting
- Maintenance

System Build Exercise

- Install and configure the classroom equipment

End-of-Class Test

- Multiple choice, true/false, short answer questions

Hands-on Labs:

- System operation
- Console design
- Install and configure MRG
- Install MAX Central
- Install and configure CSM
- Install power supply

Terms and Conditions

Zetron makes every effort to deliver all scheduled classes, but we also reserve the right to reschedule or cancel classes at any time and to change instructors without notice. Zetron is not responsible for students' travel or accommodation arrangements. Nearby hotel information, driving directions, and additional information are available at www.zetron.com.